

Norwood Oaklands Residents Association
Minutes of the Annual General Meeting
Held at Lifeline, and on Zoom
28 April 2021, 18h00

No	Description
1.	<p>Quorum 18 participants on Zoom, and 12 participants in person, and 2 proxies recorded as per the attendance register. Quorum being achieved the meeting commenced at 18h03</p>
2.	<p>Welcome and Agenda The chair welcomed all to the meeting, and confirmed the agenda:</p> <ul style="list-style-type: none"> • Consideration of the Chairman’s Report • Consideration of the Financial Statements • Election of Committee Members • General
3.	<p>Consideration of the Chairman’s Report Salient points contained in the Chairman’s Report were highlighted by B McDougall.</p>
4.	<p>Questions and comments subsequent to the Chairman’s Report</p> <p>1. Question on legality of backyard structures built on property in Orange Grove, and what could be done: Peter Livor. Answer: the structures could well be legal – send a mail to ComplaintsPLE (details on lovenorwood.com) to establish whether plans have been approved, then determine whether what has been built conforms with what has been approved.</p> <p>2. Suggestion that street representatives to NORA could improve comms and alignment with residents: Nitta Sukha. Answer: Agreed – this was attempted in late 2019, but only two residents volunteered. An action for the new committee to resurrect.</p> <p>3. Concern about job seekers lining Ivy Road near Lucy Lane, what could be done about this: Pam Tadich. Answer: It is unlikely that JMPD would assist with this matter (and Matthew vd Want stated that loitering is not a by-law infringement). Ultimately, job seekers would not congregate here if residents were not supporting them.</p> <p>4. A more integrated approach to the homeless, job seekers etc is necessary: Matthew vd Want Answer: If this is wanted by our community, then it needs someone to lead. NORA has 5 committee members, who are all hugely overextended. Residents need to participate more actively and lead the change that they want to see.</p> <p>5. Concern that Norwood east of Grant has been excluded from the proposed SAR: Phumi Setiloane Answer: SARs are governed by a legal process. Ultimately, any groups of residents may choose to apply for a SAR, and success is dependent on obtaining the required level of support within the defined area, and in obtaining approval from City agencies. The entire process and infrastructure will need to be funded by residents. Unlikely City would include Grant Avenue in a SAR. Suggestion to contact CAP to progress.</p>

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	<p>6. Concern that some businesses are feeding the homeless on Grant Avenue, causing problems – could this not be move to public open spaces?: Phumi Setiloane Answer: Ultimately, the problems experienced on Grant Avenue will follow to wherever the scheme is relocated. NORA does not have a problem with feeding schemes, but those that run these schemes need to take responsibility for cleaning up afterwards. This is not happening in Norwood Park at the moment, and the additional cleaning that has now become the responsibility of NORA is straining our resources (note the dramatic increase in costs associated with Norwood Park this year in the financials). This is not sustainable.</p> <p>7. Concern about the impact of illegal parking on Grant: Peter Livor Answer: This is a JMPD by-law issue, and should be reported to them.</p> <p>8. NORA’s mails and other comms are not reaching us: Matthew vd Want Answer: NORA communicates by mail, sms, through the WhatsApp groups and through Facebook. Mailers are sent via MailChimp to our 1,000 address database. Between 30% to 50% open mails, and a clickthrough to additional information rate of between 5% to 20% is achieved. Mailers are also posted to Facebook. If you’re not receiving comms, make sure your correct details are on our database (https://www.lovenorwood.com/get-involved/), make sure mails are not going to your spam folder, or e-mail us.</p>
5.	<p>Consideration of Financial Statements B McDougall highlighted key points contained in the financials, including that subs constituted less than 30% of income, and expenses continue to exceed income as we are unable to hold Love Norwood Day, and because of the increased expenses associated with dumping and littering in Norwood Park.</p>
6.	<p>Election of Committee Members The following ten residents accepted nominations for the NORA committee:</p> <ul style="list-style-type: none"> • Matthew van de Want • Taryn Rose • Phumi Setiloane • Brett McDougall • Brendan Lombard • Pam Tadich • Nadine Hocter • Trevor Lunt • Cindy Meltzer • Sara Callow <p>The first meeting will be arranged by the outgoing chair, Brett McDougall.</p>
7.	<p>There being no further matters to discuss, the meeting closed at 19h10.</p>